



## BEATSON WARD VOLUNTEER

Beatson Cancer Charity exists to enhance the experience, treatment outcome and wellbeing of current and former cancer patients and their families in the broadest sense. We achieve this by delivering complementary therapy services and funding enhancements in cancer treatment, care and research all in partnership with the Beatson, the busiest cancer centre in the UK.

The Beatson West of Scotland Cancer Centre (BWoSCC) is an internationally renowned cancer centre and the busiest in the UK in terms of clinical activity and patient numbers as well as being the second largest cancer centre in the UK delivering all the radiotherapy and much of the chemotherapy to the population of the West of Scotland, with a catchment area of 2.5 million people, which is around 50% of Scotland’s population. Each year, the Beatson sees more than 8,000 new patients and delivers more than 25,000 courses of chemotherapy and 6,500 courses of radiotherapy.

The Beatson West of Scotland Cancer Centre is staffed by some 950 highly skilled and dedicated healthcare professional across a range of disciplines.

The role of the Ward Volunteer is to support the patient experience through additionality. The BWoSCC are always aiming to improve services and the Beatson Cancer Charity Ward Volunteer shall support this aim. We are looking for mature, confident volunteers with plenty of life experience to help improve the patients’ stay.

<p><b>Responsibilities</b></p>	<p>Volunteers will work alongside the team of BWoSCC healthcare professionals within the ward environment, overseen by the ward staff and the Volunteer Manager.</p> <p>Tasks include but are not limited to:</p> <ul style="list-style-type: none"> <li>• To assist staff in providing a warm, friendly and safe environment to patients, families, carers and visitors</li> <li>• To provide one to one companionship with patients as required</li> <li>• To assist with serving of refreshments/snacks to patients</li> <li>• To assist nursing assistants by offering a “helping hand” to distribute meals</li> <li>• To help raise awareness of, and make appointments for, the Beatson Cancer Charity Wellbeing Centre on Level 4</li> <li>• To encourage and support patients to complete the “<i>What Matters to Me</i>” board</li> <li>• Assist with the compiling of Patient Introduction Packs and ensure that new patients receive one on arrival in to the ward</li> <li>• Providing general information on the work of the charity</li> </ul> <p>There are a number of volunteer opportunities with the charity, but regardless of the primary role all volunteers are ambassadors of Beatson Cancer Charity.</p> <p>Volunteers will <b>not be</b> involved in any personal care roles.</p>
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<b>Skills and Qualities</b>	<p>We are looking for people who are:</p> <ul style="list-style-type: none"> <li>• Outgoing, friendly and able to make people feel at ease</li> <li>• Possibly have patient-facing/customer facing experience</li> <li>• Confident and able to initiate conversation</li> <li>• Proactive and able to work efficiently using own initiative</li> <li>• Effective working as part of a small team</li> <li>• Reliable, flexible and trustworthy</li> </ul>
<b>Commitment</b>	<p>Volunteers will commit to one or more regular shifts per week, and there will be also be opportunities to help cover occasional other shifts. The following days and shifts to choose from are as follows:-</p> <ul style="list-style-type: none"> <li>• On any day Monday to Friday</li> <li>• Morning, afternoon and early evening shifts: <ul style="list-style-type: none"> <li>- 10.00am-1pm</li> <li>- 1pm-3:00pm, or</li> <li>- 4pm-7pm.</li> </ul> </li> </ul> <p>Please advise us of your availability and ability to commit to the role at the time of application.</p>
<b>Recruitment</b>	<p>Suitable applicants will be invited for interview to further explore their experience, skills and understanding of the role.</p> <p>Prior to taking up this role, all volunteers must gain Standard Disclosure clearance, two references and complete a Beatson Cancer Charity Volunteer Induction.</p> <p>It is mandatory for all volunteers to wear ID badges and uniform, which is provided at all times. ID badges are the property of the Beatson Cancer Charity and must be returned if the volunteer has resigned from their position.</p>
<b>Training and Support</b>	<p>All volunteers will undergo Beatson Cancer Charity Induction, as well as role-specific training.</p> <p>Volunteers will be supported by NHS ward staff as well as the Volunteer Manager.</p>
<b>Contact Details</b>	<p>Volunteer Manager  <a href="mailto:volunteer@beatsoncancercharity.org">volunteer@beatsoncancercharity.org</a>  0141 212 0505</p>